Project Summary

Housing & Residential Education / PAC-12 Housing Evaluation 2015

Goal and desired outcomes of the program or service:
To gather feedback information from the PAC 12 Housing Officers meeting attendees. The meeting was held on the U of U campus.

Goal of assessment:
To assess the PAC-12 housing conference hosted by HRE at the University of Utah; We will also use it to benchmark the University of Utah and other PAC-12 schools.

Population sampled:
Anybody who attended the PAC-12 Housing Officers conference

How many people were asked (if known)? 45
Respondents: 16
Response Rate: 36%
Administration Type: Department-sent e-mail

Summary of Key Findings
Did your assessment accomplish your assessment goal? Was the desired outcome of the program or service achieved? Describe why/why not and what was learned. Include data to support your statements.

The meeting attendees were highly satisfied with most aspects of the registration, meeting, and dining. The area for future meeting planners to focus on would be the interface for university benchmark sharing of information. The U did not have a clean interface for this process and it was confusing to institutions.

The dining satisfaction was extremely high as were the marks for meeting support and outreach.

Actions Taken/Planned based on the findings from this assessment:
This information was shared with the next university meeting planners.

In addition, the information was used as a framework to recognize the great work of the facilities staff, dining staff, and planning team in showcasing the U of U to the other PAC 12 schools.
Alignment

Student Affairs Key Activity: [Planning and Decision Making]

Departmental Key Activity: Assessment

Departmental goal this project addresses: We seek to gather and utilize data in decision making and strategic planning.

Departmental Key Activity: Click here to enter text.

Departmental goal this project addresses: Click here to enter text.