Recent Graduate Survey 2011-2012

Page - 1

Thank you for taking the Registrar's Office survey. This survey should take 5 minutes or less to complete. Your answers will be used to assess the quality of our services so that we can better assist students. Your responses are confidential and no personally identifying information will be used.

Required answers: 0

Allowed answers: 0

Q1 Which of the following degree(s) did you most recently earn from the University of Utah? (Check all that apply)

Bachelors/Code = 1]

Masters[Code = 2]

Doctorate[Code = 3]

Required answers: 1

Allowed answers: 3

Next Page: Sequential

Page - 2

Q2 Please provide any comments or suggestions regarding the online services:

[Textbox]

Required answers: 0

Allowed answers: 1

Please indicate your level of satisfaction with each of the following ONLINE SERVICES:

Q3 FERPA Consent to Release Information to a Third Party

Very satisfied[Code = 4]

Somewhat satisfied/Code = 3]

Somewhat dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Did not use service[Code = 0]

Required answers: 1

Allowed answers: 1

Q4 Change to Withhold or Release Directory Information

Very satisfied[Code = 4]

Somewhat satisfied/Code = 31

Somewhat dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Did not use service[Code = 0]

Required answers: 1

Allowed answers: 1

Q5 Add/drop Classes

Very satisfied[Code = 4]

Somewhat satisfied[Code = 3]

Somewhat dissatisfied [Code = 2]

Very dissatisfied[Code = 1]

Did not use service[Code = 0]

Required answers: 1

Allowed answers: 1

Q6 Please provide any comments or suggestions regarding your experience in person or on the phone with the Registrar's Office regarding **REGISTRATION**:

Code = 1] [Textbox]	Required answers: 0	Allowed answers
lease indicate your level of satisfaction with each of the following	ONLINE SERVICES:	
Q7 Change Password		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
Dia not doc convocipodo – oj	Required answers: 1	Allowed answers:
	•	
Q8 File Repeated Class Petition		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers:
Q9 Update Personal Information (address, phone, e-mail, etc.)		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers:
Q10 Access Grades		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied/Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
Did not add dorwide code = 0j	Required answers: 1	Allowed answers:
	rioquirou unovoro. 1	, monou anonore.
Q11 View Registration Dates		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers:
Q12 View Class Schedule		
Very satisfied[Code = 4]		

Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers.
Q13 View Unofficial Transcript		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers.
O44 Conserts Dogras Audit Donart (DADC)		
Q14 Generate Degree Audit Report (DARS)		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]	Dec to the control of	A.II.
	Required answers: 1	Allowed answers.
Q15 Find information on policies and procedures in the Student Handbook http://registrar.utah.edu/handbook/index.php		
Very satisfied[Code = 4]		
Somewhat satisfied[Code = 3]		
Somewhat dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
Did not use service[Code = 0]		
Did not use service[Code = 0]	Required answers: 1	Allowed answers.
Did not use service[Code = 0]	Required answers: 1	Allowed answers.
Did not use service[Code = 0] ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION:		
ease indicate your level of agreement with the following statements		
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION:		
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ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4]		
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3]		
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2]		
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2] Strongly disagree[Code = 1]		(IN PERSON OR BY
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2] Strongly disagree[Code = 1] Did not use service[Code = 0]	s regarding your interaction	(IN PERSON OR BY
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2] Strongly disagree[Code = 1] Did not use service[Code = 0]	s regarding your interaction	(IN PERSON OR BY
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2] Strongly disagree[Code = 1] Did not use service[Code = 0] Q17 Staff members were friendly and courteous. Strongly agree[Code = 4]	s regarding your interaction	(IN PERSON OR BY
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2] Strongly disagree[Code = 1] Did not use service[Code = 0] Q17 Staff members were friendly and courteous. Strongly agree[Code = 4] Somewhat agree[Code = 3]	s regarding your interaction	
ease indicate your level of agreement with the following statements HONE) with the Registrar's Office regarding REGISTRATION: Q16 I received clear and accurate information. Strongly agree[Code = 4] Somewhat agree[Code = 3] Somewhat disagree[Code = 2] Strongly disagree[Code = 1] Did not use service[Code = 0] Q17 Staff members were friendly and courteous. Strongly agree[Code = 4]	s regarding your interaction	(IN PERSON OR BY

Q18 I was assisted promptly.		
Strongly agree[Code = 4]		
Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
, ,	Required answers: 1	Allowed answers: 1
Please indicate your level of agreement with the following state PHONE) with the Registrar's Office regarding GRADUATION :	ments regarding your interaction	(IN PERSON OR BY
Q19 I received clear and accurate information.		
Strongly agree[Code = 4]		
Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers: 1
	,	
Q20 Staff members were friendly and courteous.		
Strongly agree[Code = 4]		
Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers: 1
Q21 I was assisted promptly.		
Strongly agree[Code = 4]		
Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
Did not use service[Gode = 0]	Required answers: 1	Allowed answers: 1
	Nequired answers.	Allowed allowers.
	our experience in person or on the	e phone with the
Q22 Please provide any comments or suggestions regarding you Registrar's Office regarding GRADUATION: Transfer of the Provided History of the Provide		
Q22 Please provide any comments or suggestions regarding ye Registrar's Office regarding GRADUATION : [Textbox]	Dogwins d annuars 2	Allowed
Registrar's Office regarding GRADUATION :	Required answers: 0	Allowed answers: Next Page: Sequer

Please indicate your level of agreement with the following statements regarding your interaction (IN PERSON OR BY PHONE) with the Registrar's Office regarding **TRANSCRIPTS AND VERIFICATION**:

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Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers:
Q24 Staff members were friendly and courteous.		
Strongly agree[Code = 4]		
Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers:
Q25 I was assisted promptly.		
Strongly agree[Code = 4]		
Somewhat agree[Code = 3]		
Somewhat disagree[Code = 2]		
Strongly disagree[Code = 1]		
Did not use service[Code = 0]		
	Required answers: 1	Allowed answers:
226 Please provide any comments or suggestions regar egistrar's Office regarding TRANSCRIPTS AND VERII [extbox]	FICATION:	
	Required answers: 0	Allowed answers
27 Did you use the online Academic Calendar? (http://	registrar.utah.edu/academic-calendars/in	idex.php)
es[Code = 1]		
o[Code = 2]		
nsure[Code = 3]		
	Required answers: 1	Allowed answers

Q28 Was the online Academic Calendar helpful to you? Yes (please explain)[Code = 1] [Textbox] No (please explain)[Code = 2] [Textbox] Required answers: 1 Allowed answers: 1 Display if Q27='Yes' Q29 Did you use the online graduation information? Yes[Code = 1] No[Code = 2] Required answers: 1 Allowed answers: 1 Next Page: Sequential

Page - 5		
Q30 Please rate your satisfaction with the online graduation information:		
Very satisfied[Code = 4]		
Satisfied[Code = 3]		
Dissatisfied[Code = 2]		
Very dissatisfied[Code = 1]		
	Required answers: 1	Allowed answers: 1
Display if Q29='Yes'		
		Next Page: Sequential

Page - 6		
Q31 What would make the online graduation information more helpful to	o students?	
[Textbox]		
	Required answers: 0	Allowed answers: 1
Display if Q30='Very dissatisfied'		
Q32 What prevented you from using the online graduation information?		
[Textbox]		
	Required answers: 0	Allowed answers: 1
Display if Q29='No'		
Q33 Please provide any additional comments or suggestions to improve	e the services offered by th	e Registrar's Office:
[Code = 1] [Textbox]		
	Required answers: 0	Allowed answers: 1
		Next Page: Sequentia