Resident Feedback Survey 2010

Description: See uploaded documents for changes from 2009 and 2008. Please give access to Barb Remsburg and Lindy Nielsen.
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Thank you for taking the time to provide feedback regarding your experience living on campus. Residential Education Staff will use your feedback as we work to better meet the needs of our students. By completing this survey, you will have the opportunity to give input regarding your Resident Advisor, Facilities Staff, Residence Hall Association (RHA), Dining Hall, Housing Office as well as provide your feedback regarding possible additional amenities. Mission Statement: Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

Required answers: 0   Allowed answers: 0

Q1 In which building do you live?

Benchmark *[Code = 1]*

Chapel Glen *[Code = 2]*

Gateway Heights *[Code = 3]*

Sage Point *[Code = 4]*

Officers Circle *[Code = 5]*

Shoreline Ridge *[Code = 6]*

Downtown Commons *[Code = 7]*

None of the above *[Code = 8]*

Required answers: 1   Allowed answers: 1

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Q2 Who is your RA? (If you are not sure, please indicate by floor/building.)

Kelly McClelland (820, 1st floor) *[Code = 1]*

Eduardo Grajeda (820, 2nd floor) *[Code = 2]*

Katie Hobbs (820, 3rd floor) *[Code = 3]*

Trevor Myrick (821, 1st floor) *[Code = 4]*

Temitope Adeyemi (821, 2nd floor) *[Code = 5]*

Lisa Straley (821, 3rd floor) *[Code = 6]*

Andrea Medina (822, 1st floor) *[Code = 7]*

Jesse Lloyd (822, 2nd floor) *[Code = 8]*

Required answers: 1   Allowed answers: 1

Q1='Benchmark'

Q3 Who is your RA? (If you are not sure, please indicate by floor/building.)

Ryan Glende (802, 1st floor) *[Code = 1]*

Kirsten Merrett (802, 2nd floor) *[Code = 2]*

Dave Hamilton (802, 3rd floor) *[Code = 3]*

Jamie Mathieu (803, 1st floor) *[Code = 4]*

Sonny Urbino (803, 2nd floor) *[Code = 5]*

Hilary Roberg (803, 3rd floor) *[Code = 6]*

Landon Wilkins (804, 1st floor) *[Code = 7]*

Julie Abudo (804, 2nd floor) *[Code = 8]*

Karl Gill (804, 3rd floor) *[Code = 9]*

Required answers: 1   Allowed answers: 1

Q1='Chapel Glen'

Q4 Who is your RA? (If you are not sure, please indicate by floor/building.)

Adam Millington (806, 1st floor male) *[Code = 1]*

Whitney Allison (806, 1st floor female) *[Code = 2]*

Seth Wright (806, 2nd floor male) *[Code = 3]*

Taylor Thompson (806, 2nd floor female) *[Code = 4]*

Chris Cooper (807, 1st floor male) *[Code = 5]*

Lauran Spencer (807, 1st floor female) *[Code = 6]*

Priscilla Auduong (807, 2nd floor female) *[Code = 7]*

Joe Hernandez (807, 2nd floor male) *[Code = 8]*

Required answers: 1   Allowed answers: 1

Q1='Gateway Heights'

Q5 Who is your RA? (If you are not sure, please indicate by floor/building.)
Peter Bergeson (810, 1st floor) *[Code = 1]*
Katherine Veeder (810, 2nd floor) *[Code = 2]*
Genevea Thompson (810, 3rd floor) *[Code = 3]*
Lisa Mapa (811, 2nd floor) *[Code = 4]*
Rachel Savage (811, 3rd floor) *[Code = 5]*
Dan Mont-Eton (811, 4th floor) *[Code = 6]*
Erica Glende (812, 1st floor) *[Code = 7]*
Brittany Snyder (812, 2nd floor) *[Code = 8]*
Ananya Roy (812, 3rd floor) *[Code = 9]*
Anna Bromberger (813, Green Sustainability 1st floor) *[Code = 10]*
Stessie Dort (813, Go Global 1st floor) *[Code = 11]*
Doug Chan(813, Go Global 2nd floor) *[Code = 12]*
Ken Melrose (813, Outdoor Leadership 3rd floor) *[Code = 13]*
Sara Hugentobler (813, Leadership in Service 3rd floor) *[Code = 14]*
Xiaxio (Summer) Dong (813, Engineering 4th floor) *[Code = 15]*
Shiwani Chauhan (814, 1st floor) *[Code = 16]*
Ryan Ireland (814, 2nd floor) *[Code = 17]*
Aria Flatau (814, 3rd floor) *[Code = 18]*
Required answers: 1   Allowed answers: 1
Q1='Sage Point'

Q6 Who is your RA? (If you are not sure, please indicate by floor/building.)
Austin Orr (606) *[Code = 1]*
Sofia Strempek (607) *[Code = 2]*
Carlie Mzik (608) *[Code = 3]*
Jane Walters (609) *[Code = 4]*
Stephanie Baker (610) *[Code = 5]*
Wynchester Whetten (611) *[Code = 6]*
DJ Payton (612) *[Code = 7]*
Sabah Ul-Hasan (613) *[Code = 8]*
Michelle Doong (614) *[Code = 9]*
Grace Ku (615) *[Code = 10]*
Required answers: 1   Allowed answers: 1
Q1='Officers Circle'

Q7 Who is your RA? (If you are not sure, please indicate by floor/building.)
Melinda Frandsen (825) *[Code = 1]*
Kate Barron (826) *[Code = 2]*
Tim Slover (827) *[Code = 3]*
Efren Corado (827) *[Code = 4]*
Josh Burningham (828) *[Code = 5]*
Mohammad Mollaei (828) *[Code = 6]*
Shontol Torres Burkhalter (829) *[Code = 7]*
JP Turney (830) *[Code = 8]*
Bryce Williams (830) *[Code = 9]*
Required answers: 1   Allowed answers: 1
Q1='Shoreline Ridge'

Q8 Who is your Community Manager at Downtown Commons?
Alex Despain (Downtown 1) *[Code = 1]*
Robert Crosbie (Downtown 2) *[Code = 2]*
Required answers: 1   Allowed answers: 1
Q1='Downtown Commons'

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First Year Mentor Academic Mentors offer support and enthusiasm while sharing knowledge and experiences with first year students through various programming efforts. This year's academic mentors are Allison Copeland, Michael Chen, Caitlin Warren, Hanna Durkee and AJ Ardovino. Please indicate your level of agreement with the following statements:

Q9 My Academic Mentor is available when the majority of residents are available.
Strongly agree *[Code = 4]*
Agree *[Code = 3]*
Disagree *[Code = 2]*
Strongly disagree *[Code = 1]*
NA *[Code = 0]*
Required answers: 1   Allowed answers: 1

Q10 My Academic Mentor is knowledgeable about campus resources
Strongly agree *[Code = 4]*
Agree *[Code = 3]*
Disagree *[Code = 2]*
Strongly disagree *[Code = 1]*
NA *[Code = 0]*
Required answers: 1   Allowed answers: 1

Q11 My Academic Mentor makes an attempt to meet and interact with residents within our building.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q1='Chapel Glen' OR Q1='Gateway Heights'

Q12 Please make two comments with regard to what your First Year mentor does well:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q13 Please make two suggestions on how your First Year Mentor can improve his/her job performance:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q1='Chapel Glen' OR Q1='Gateway Heights'

Q14 Free Tutoring is offered in the Peterson Heritage Center. Drop-in tutoring available in math, chemistry, biology, economics, writing, and physics Sunday - Thursday from 7:00 pm to 10:00 pm.Were you aware of the FREE tutoring offered in the Peterson Heritage Center?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

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Q15 This semester, how many times have you used the FREE tutoring offered in the Peterson Heritage Center?

Never *[Code = 1]*

1 time *[Code = 2]*

2 times *[Code = 3]*

3 times *[Code = 4]*

4 times *[Code = 5]*

5 or more times *[Code = 6]*

Required answers: 1   Allowed answers: 1

Q14='Yes'

Q16 Is there anything that would make you more likely to utilize the FREE tutoring offered in the Peterson Heritage Center?

Yes (please explain) *[Code = 1] [TextBox]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q14='Yes'

Honors Living & Learning Experience Assessment QuestionsPlease rate your level of satisfaction with the following:

Q17 Honors class scheduling process

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q18 Variety of courses offered

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q19 Being part of a living community with other honors students

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q20 Taking classes as part of a cohort/group

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q5='Peter Bergeson (810, 1st floor)'

Q21 Classroom experience in the Honors Center

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q5='Peter Bergeson (810, 1st floor)' OR Q5='Genevea Thompson (810, 3rd floor)' OR Q5='Katherine Veeder (810, 2nd floor)'

Q22 Please indicate your level of agreement with the following statement:Expectations were clear about the Honors Living and Learning Experience.
Strongly agree *[Code = 4]*
Agree *[Code = 3]*
Disagree *[Code = 2]*
Strongly disagree *[Code = 1]*
N/A *[Code = 0]*
Required answers: 1   Allowed answers: 1
Q5='Peter Bergeson (810, 1st floor)' OR Q5='Katherine Veeder (810, 2nd floor)' OR Q5='Genevea Thompson (810, 3rd floor)'

Q23 Please indicate your level of agreement with the following statement:Through participation in the Honors Living and Learning Experience, I am more likely to participate in Honors in the future and graduate with the Honors degree.
Strongly agree *[Code = 4]*
Agree *[Code = 3]*
Disagree *[Code = 2]*
Strongly disagree *[Code = 1]*
N/A *[Code = 0]*
Required answers: 1   Allowed answers: 1
Q5='Peter Bergeson (810, 1st floor)' OR Q5='Katherine Veeder (810, 2nd floor)' OR Q5='Genevea Thompson (810, 3rd floor)'

Q24 How did you learn about the Honors Living and Learning experience? (Check all that apply)
Housing & Residential Education *[Code = 1]*
Student Recruitment and High School Services *[Code = 2]*
Honors Department *[Code = 3]*
Mail - letter *[Code = 4]*
Word of mouth *[Code = 5]*
Brochure *[Code = 6]*
Other (please specify) *[Code = 7] [TextBox]*
Required answers: 1   Allowed answers: 7
Q5='Peter Bergeson (810, 1st floor)' OR Q5='Katherine Veeder (810, 2nd floor)' OR Q5='Genevea Thompson (810, 3rd floor)'

Q25 As an overall first-year student experience, would you recommend an Honors Living and Learning floor to future incoming first-year students?
Yes *[Code = 1]*
No (please explain) *[Code = 2] [TextBox]*
Required answers: 1   Allowed answers: 1
Q5='Peter Bergeson (810, 1st floor)' OR Q5='Katherine Veeder (810, 2nd floor)' OR Q5='Genevea Thompson (810, 3rd floor)'

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Resident Advisor's PerformanceResident Advisors (RAs) serve on each floor to facilitate a cooperative, considerate group living environments and to promote learning in the floor/house/building community. Please indicate your level of agreement with the following statements:

Q26 My RA is available to me when the majority of residents are available.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q27 My RA has made an effort to get to know me as an individual.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q28 My RA makes members of underrepresented groups feel comfortable, safe, and included in our community.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q29 There is a positive sense of community on the floor/house/building including through the use of visual decorations and postings.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q30 My RA helps to build community on the floor by planning programs every month.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q31 My RA seeks to understand the interest/needs of all the residents, and plans programs around those needs and interests.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q32 My RA plans activities that are inclusive of various races, ethnic groups, or sexual orientation.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q33 My RA encourages me to get involved on our floor/house/building and on campus.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q34 My RA demonstrates knowledge about and encourages involvement in the Residence Hall association committees (RHA).

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q35 I feel my RA devotes adequate time to the community.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q36 I am satisfied with the current academic environment in my community (general study conditions, resident attitudes, academically-oriented programs).

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q37 The noise level of my community has been conducive to being able to sleep and study at appropriate times.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q38 My RA confronts inappropriate behaviors involving sensitive issues like racism, sexual harassment, and homophobia/heterosexism.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q39 My RA keeps information s/he learns about students private.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q40 I would feel comfortable approaching my RA to discuss a personal concern.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q41 My RA is knowledgeable about campus resources and procedures.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q42 My RA knows and consistently enforces the student code of conduct and resident hall policies.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q43 My RA encourages and supports residents to talk with each other to work out roommate/floor issues.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q44 My RA lives by the policies s/he is asked to uphold.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q45 Maintenance/Custodial If something in your room or a public area in the residence hall is in need of attention or repair, you can fill out a maintenance request online by accessing the Housing & Residential Education main webpage at www.housing.utah.edu and clicking the link, MAINTENANCE REQUEST and fill in the required fields.Would you be interested in paying $20 per month as an optional service to have your suite bathroom or apartment bathroom and/or kitchen cleaned on a weekly basis by HRE custodial staff?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Please indicate your level of agreement with the following statements

Q46 The public facilities are kept sufficiently clean by the custodial staff.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q47 Maintenance requests in my room or in the community are completed in a timely manner.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q48 When I interact with Maintenance staff, I encounter courteous and helpful individuals.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q49 When I interact with Custodial staff, I encounter courteous and helpful individuals.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

NA *[Code = 0]*

Required answers: 1   Allowed answers: 1

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The Residence Halls Association (RHA) is a student organization composed of all Heritage Commons residents for the purpose of providing a safe, enjoyable and productive environment for all. There are different boards that students can be a part of including: Programming, Diversity & Social Justice, First Year Student and Green/Sustainability. The RHA Office is located in back of the Peterson Heritage Center at the top of the stairs on the 1st floor. Come in any time for information about how to get involved with RHA. Phone: (801) 587-0866 Email: rha@housing.utah.edu Facebook UtahRHA

Required answers: 0   Allowed answers: 0

Q50 In what way did you hear about RHA Events?
Word of mouth *[Code = 1]*
Fliers/posters *[Code = 2]*
Website *[Code = 3]*
Facebook *[Code = 4]*
E-mail *[Code = 5]*
Calendar in the HC across from the stairs to the dining room *[Code = 6]*
Other (please specify) *[Code = 7] [TextBox]*
I do not hear about RHA events. *[Code = 8]*
Required answers: 1   Allowed answers: 7

Q51 Opening Events are the week of activities that happen the first week students live in the residence halls (Ice Cream social, Outdoor Movie (Iron Man 2), Club HC, Target Store Event).Did you attend the RHA Opening Events?
Yes, I attended one or more of these events. *[Code = 1]*
No, I did not attend any events. *[Code = 2]*
Required answers: 1   Allowed answers: 1

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Q52 Why did you not attend any of these events? (Check all that apply)
Did not know about the event *[Code = 1]*
Had no one to attend with *[Code = 2]*
Was not on campus yet *[Code = 3]*
Other (please specify) *[Code = 4] [TextBox]*
Required answers: 1   Allowed answers: 4

Q51='No, I did not attend any events.'

Q53 RHA works to give students a voice on campus. As your voice in the residence halls, what issues would you like RHA to focus on?
Dining (food choices, meal plan options) *[Code = 1]*
Sustainability *[Code = 2]*
Social Justice Advocacy *[Code = 3]*
Student mental and physical health issues *[Code = 4]*
Other (please specify) *[Code = 5] [TextBox]*
Required answers: 1   Allowed answers: 1

Please indicate your level of agreement with the following statements: Through living in the residence halls . . .

Q54 I have been able to meet many people and have developed a social group.
Strongly agree *[Code = 4]*
Agree *[Code = 3]*
Disagree *[Code = 2]*
Strongly disagree *[Code = 1]*
Required answers: 1   Allowed answers: 1

Q55 I have learned to live cooperatively with others.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q56 I have accessed campus resources that help me be academically successful.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q57 I feel like I am getting the "college experience" that I anticipated.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Signature ExperienceMany residence hall students are involved on campus. Please tell us about your campus involvement.

Q58 Are you an active member or do you volunteer in one or more campus clubs, organizations, service, or department groups?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q59 Do you hold a leadership position in one or more campus clubs, organizations, service, or department groups?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q60 Are you involved in the Undergraduate Research Opportunities Program and/or are you currently working in a lab/research facility conducting research?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q61 Dining HallDo you currently have a meal plan?
Yes *[Code = 1]*
No *[Code = 2]*
Required answers: 1   *Allowed answers: 1*

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Please indicate your level of satisfaction with the following aspects of your meal plan:

Q62 Hours of operation
Very satisfied *[Code = 4]*
Satisfied *[Code = 3]*
Dissatisfied *[Code = 2]*
Very dissatisfied *[Code = 1]*
Required answers: 1   *Allowed answers: 1*

Q63 Variety of food
Very satisfied *[Code = 4]*
Satisfied *[Code = 3]*
Dissatisfied *[Code = 2]*
Very dissatisfied *[Code = 1]*
Required answers: 1   *Allowed answers: 1*

Q64 Taste/quality of food
Very satisfied *[Code = 4]*
Satisfied *[Code = 3]*
Dissatisfied *[Code = 2]*
Very dissatisfied *[Code = 1]*
Required answers: 1   *Allowed answers: 1*

Q65 Temperature of food
Very satisfied *[Code = 4]*
Satisfied *[Code = 3]*
Dissatisfied *[Code = 2]*
Very dissatisfied *[Code = 1]*
Required answers: 1   *Allowed answers: 1*

Q66 Customer service of dining staff
Very satisfied *[Code = 4]*
Satisfied *[Code = 3]*
Dissatisfied *[Code = 2]*
Very dissatisfied *[Code = 1]*
Required answers: 1   *Allowed answers: 1*

Q67 Availability of healthy options

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q68 Cleanliness of dining facilities

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q69 Sustainable practices

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q70 Price of meal plan

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q61='Yes'

Q71 Please provide specific feedback for Dining Services regarding hours, variety, taste, etc.:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q61='Yes'

Q72 Which of the following dietary needs do you have: (Check all that apply)

Gluten free *[Code = 1]*

Kosher *[Code = 2]*

Lactose free *[Code = 3]*

Nut free *[Code = 4]*

Peanut free *[Code = 5]*

Vegan *[Code = 6]*

Vegetarian *[Code = 7]*

Other (please specify) *[Code = 8] [TextBox]*

None of the above *[Code = 9]*

Required answers: 1   Allowed answers: 8

Q61='Yes'

Peterson Heritage Center (PHC) The PHC is the building located in the center of Heritage Commons that oversees mail operations and front desk information. The PHC is open from 6 am to 12 am daily and can be reached by phone 24 hours a day at 801-587-2000 for any assistance you may need. Please rate your overall satisfaction with the services provided at the Peterson Heritage Center:

Q73 Information desk

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q74 Mail room

Very satisfied *[Code = 4]*

Satisfied *[Code = 3]*

Dissatisfied *[Code = 2]*

Very dissatisfied *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q75 Are you aware of the 24 hours assistance phone number to reach staff on call (801-587-2000)?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q76 Please provide feedback for the Peterson Heritage Center:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q77 Central Office The office of Housing & Residential Education is located on the first floor Benchmark 822 and is available to help you with any and all housing questions. When you utilize the Housing & Residential Education office, do you interact with courteous staff members who are knowledgeable about the campus and address your questions and concerns efficiently?

Strongly agree [Code = 4]

Agree [Code = 3]

Disagree [Code = 2]

Strongly disagree [Code = 1]

Required answers: 1   Allowed answers: 1

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Please indicate your level of satisfaction with the following:

Q78 I would prefer a 10 month contract, which would include breaks and stay over times as part of my overall bill.

Very satisfied [Code = 4]

Satisfied [Code = 3]

Dissatisfied [Code = 2]

Very dissatisfied [Code = 1]

Required answers: 1   Allowed answers: 1

Q79 I found applying for and reserving housing to be a simple process.

Very satisfied [Code = 4]

Satisfied [Code = 3]

Dissatisfied [Code = 2]

Very dissatisfied [Code = 1]

Required answers: 1   Allowed answers: 1

Q1='Benchmark' OR Q1='Shoreline Ridge' OR Q1='Downtown Commons'

Q80 Comments on applying for and reserving housing:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q1='Benchmark' OR Q1='Shoreline Ridge' OR Q1='Downtown Commons'

Q81 How would you prefer to be personally contacted by HRE? (Check all that apply)

Phone call [Code = 1]

E-mail [Code = 2]

Text message [Code = 3]

Letter in the mail [Code = 4]

Required answers: 1   Allowed answers: 4

Q82 How often do you visit the HRE website?

Daily *[Code = 1]*

Weekly *[Code = 2]*

Monthly *[Code = 3]*

Once a semester *[Code = 4]*

Once a year *[Code = 5]*

I have never visited the site. *[Code = 6]*

Required answers: 1   Allowed answers: 1

Q83 Please indicate your level of agreement with the following statement: HRE has a Facebook page; I would prefer to gain information about housing programs and services on Facebook.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

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Q84 Do you have an Hi-definition (HD) television in your residence hall room?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q85 What type of programming (stations) do you want to watch in Hi-definition (HD)? (Check all that apply)

Sports *[Code = 1]*

Movies *[Code = 2]*

Videos *[Code = 3]*

Other (please specify) *[Code = 4] [TextBox]*

Required answers: 1   Allowed answers: 4

Q86 Would you be willing to pay more for hi-definition HD channels?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q87 UTV provides an over 80 channel line-up that include several different types of programming. Please list any channels that you would like to see the U provide if possible in the future:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q88 Would you be willing to pay more for additional channels?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q89 AccountingPlease indicate your level of agreement with the following statement: When I utilize the Accounting Staff, I interact with courteous staff members who are knowledgeable about my account and address my questions and concerns efficiently.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q90 How often do you view the e-mail that is sent at the end of each month that includes the detail of your housing bill?

Regularly *[Code = 1]*

Occasionally *[Code = 2]*

Never *[Code = 3]*

Required answers: 1   Allowed answers: 1

Q91 HRE is exploring the option to have your housing and meal plan costs added to you tuition bill. Would you prefer to have your housing/meal plan charges on your tuition account?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q92 Please indicate your level of agreement with the following statement: Being able to pay for my housing/meal plan on a monthly basis is important to me.

Strongly agree *[Code = 4]*

Agree *[Code = 3]*

Disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

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Q93 Free Laundry Do you regularly utilize the laundry machines in your building to wash and dry your clothes?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q94 Would you prefer to have the laundry cost built into the cost of your rent and not have to pay for laundry each time you use the machines ($6.75 - 7.25 per month)?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q95 If you paid for laundry as part of the cost of your housing, would you regularly utilize the laundry machines in your building?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q96 Laundry View HRE is reviewing a laundry internet based software program that would allow residents to view when a washer or dryer was open on your floor or in your building, and be able to receive text messages when your laundry is done or when a machine is available. The system also reports problems immediately to the service team if a machine is not working. There is an additional cost for this service software.Would you be willing to pay an additional $1.00 per month in your housing rent cost for this service?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q97 Front Loading Washing Machines Washing Machines HRE is reviewing the possibility of installing washing machines where residents would put their clothes in from the front instead of the top, these machines are more sustainable as they utilize less water. These machines also utilize less soap detergent.Would you support HRE installing front loading washing machines?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q98 Safety & SecurityCampus Alert - Housing & Residential Education has the ability to send notices regarding facility and life safety matters that take place. Signing up is as easy as www.campusalert.utah.edu. Are you currently signed up for Campus Alert?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

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Q99 Why are you not currently signed up for Campus Alert? (Check all that apply)

I was unaware of Campus Alert. *[Code = 1]*

I do not know how to sign up for Campus Alert. *[Code = 2]*

I keep forgetting to sign up for Campus Alert. *[Code = 3]*

I chose not to sign up for Campus Alert. *[Code = 4]*

Other (please explain) *[Code = 5] [TextBox]*

Required answers: 1   Allowed answers: 5

Q98='No'

Q100 Please provide specific comments regarding Campus Alert:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Q101 University Police Department (UPD)University Police Department (UPD) provides an after dark escort service to walk you anywhere on campus. Dispatch can be reached around the clock by calling 801-587-COPS (2677)Comments regarding your safety concerns (if there is a specific location of concern, please comment on the particular area so we can follow up):

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

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We use the following information in order to gauge how we are doing with regards to providing the most inclusive environment for you. No information you provide us will be personally identifiable and you may skip any questions that you do not wish to answer. We are particularly interested in feedback in regards to the on-campus living experience of students of color and members of the LGBTQ community, therefore multiple questions ask about your identity.

Required answers: 0   Allowed answers: 0

Q102 What is your age?
16 or younger *[Code = 1]*
17 *[Code = 2]*
18 *[Code = 3]*
19 *[Code = 4]*
20 *[Code = 5]*
21 *[Code = 6]*
22 *[Code = 7]*
23 *[Code = 8]*
24 *[Code = 9]*
25 *[Code = 10]*
26 *[Code = 11]*
27 *[Code = 12]*
28 *[Code = 13]*
29 *[Code = 14]*
30 *[Code = 15]*
31 *[Code = 16]*
32 *[Code = 17]*
33 *[Code = 18]*
34 *[Code = 19]*
35 *[Code = 20]*
36 *[Code = 21]*
37 *[Code = 22]*
38 *[Code = 23]*
39 *[Code = 24]*
40 *[Code = 25]*
41 *[Code = 26]*
42 *[Code = 27]*
43 *[Code = 28]*
44 *[Code = 29]*
45 *[Code = 30]*
46 *[Code = 31]*
47 *[Code = 32]*
48 *[Code = 33]*
49 *[Code = 34]*
50 or older *[Code = 35]*
Required answers: 0   Allowed answers: 1

Q103 What is your academic status? (Check all that apply)

Freshman *[Code = 1]*

Sophomore *[Code = 2]*

Junior *[Code = 3]*

Senior *[Code = 4]*

Transfer student *[Code = 5]*

International student *[Code = 6]*

Returning/non-traditional student *[Code = 7]*

Other (please specify) *[Code = 8] [TextBox]*

Required answers: 0   Allowed answers: 8

Q104 What is your gender?

Male *[Code = 1]*

Female *[Code = 2]*

Other *[Code = 3]*

Required answers: 0   Allowed answers: 1

Q105 What is your ethnicity? (Check all that apply)

African-American/African *[Code = 1]*

Asian *[Code = 2]*

Caucasian/White *[Code = 3]*

Hispanic/Latino(a) *[Code = 4]*

Native American/Alaska Native *[Code = 5]*

Pacific Islander *[Code = 6]*

Multiracial *[Code = 7]*

Other (please specify) *[Code = 8] [TextBox]*

Required answers: 0   Allowed answers: 8

Q106 How do you identify your sexual orientation? (Check all that apply)

Heterosexual/straight *[Code = 1]*

Lesbian *[Code = 2]*

Gay *[Code = 3]*

Bisexual *[Code = 4]*

Other *[Code = 5]*

Prefer not to answer *[Code = 6]*

Required answers: 0   Allowed answers: 6

Q107 Please let us know how we can better serve you in reaching our mission: HRE Mission - Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1