

## **Title of Assessment: AREC Experience Feedback**

**Dates of Assessment:** 1/25/11-3/4/11

### **Brief Description of project:**

The AREC Feedback Survey was Housing & Residential Education's way of gauging a better understanding of the AREC position from the AREC perspective. Using questions loosely based off of the book, "How Full is Your Bucket", supervisors were able to find out more about the perceived support for ARECs, understanding of position, and effectiveness of provided materials. A pattern in response from ARECs provided information regarding feelings of burnout with regards to Administrative responsibilities. This information informed some significant shifts in training and responsibilities so as to define a clear line between full time staff and graduate staff job functions.

### **Who was asked to complete survey:**

All ARECs

**Response Rate:** 75% (6 of 8)

**Administration Type:** e-mail through StudentVoice

### **Summary of Key Findings:**

- ARECs feel they have the materials needed to do their jobs.
- ARECs reported feeling that they feel that they are cared for as individuals in the department.
- While most individuals felt that HRE works to prepare them for their next professional opportunity, one comment that stated contrary also provided suggestion for improvement.

### **Actions Taken:**

- More time to focus on building up student leaders and establishing a more distinct line between what an AREC does and what a full time staff member is responsible for accomplishing.
- Administrative training will be more in-depth to try and better prepare staff.