

Cost of Attendance Survey 2013

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Q1 For tuition purposes, which best describes you?

Resident[Code = 1]

Non-resident[Code = 2]

Required answers: 1 Allowed answers: 1

Q2 What is your current ZIP code? (Where you currently live while attending the University of Utah)

[Code = 1] [Textbox]

Prefer not to respond[Code = 2]

Required answers: 1 Allowed answers: 2

Q3 Where are you currently living while attending the University of Utah?

On campus[Code = 1]

Off campus[Code = 2]

Required answers: 1 Allowed answers: 1

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Q4 Where on campus do you currently live?

Housing and Residential Education (HRE)[Code = 1]

University Student Apartments (USA)[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q3='On campus'

Q5 Do you live:

With parent(s)[Code = 1]

Alone or with roommates or spouse/partner[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q3='Off campus'

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Q6 In which hall/apartment and room type do you live?

Chapel Glen - Double [Code = 1]

Gateway Heights - Double [Code = 2]

Gateway Heights - Economy Double or Triple[Code = 3]

Sage Point - Single [Code = 4]

Sage Point - Single Deluxe or Super Single[Code = 5]

Sage Point - Double [Code = 6]

Sage Point - Double Deluxe or Super Double [Code = 7]

Sage Point - Economy Double or Triple[Code = 8]

Sage Point - Triple Deluxe or Super Triple[Code = 9]

Officers Circle - Single [Code = 10]

Officers Circle - Double [Code = 11]
Honors Scholars Community 4-person double[Code = 12]
Honors Scholars Community 4-person single[Code = 13]
Honors Scholars Community 8-person double[Code = 14]
Honors Scholars Community 8-person single[Code = 15]
Benchmark Plaza or Shoreline Ridge - 2-bedroom [Code = 16]
Benchmark Plaza or Shoreline Ridge - 3-bedroom [Code = 17]
Benchmark Plaza or Shoreline Ridge - 4-bedroom [Code = 18]
Downtown Commons 1 - 2 bedroom, bedroom rental [Code = 19]
Downtown Commons 1 - 3 bedroom, bedroom rental [Code = 20]
Downtown Commons 2 (Academic Year apartment) - 2 bedroom, shared [Code = 21]
Downtown Commons 2 (Academic Year apartment) - 2 bedroom buy out [Code = 22]
<i>Required answers: 1 Allowed answers: 1</i>
Display if Q4='Housing and Residential Education (HRE)'

Q7 In which area and room type do you live?
South Court - 1 bedroom[Code = 1]
South Court - 2 bedroom[Code = 2]
North/East Court - 1 bedroom[Code = 3]
North/East Court - 2 bedroom[Code = 4]
North/East Court - 3 bedroom[Code = 5]
Medical Plaza - 1 bedroom[Code = 6]
Medical Plaza - 2 bedroom (1-6 floors)[Code = 7]
Medical Plaza - 2 bedroom (7-12 floors)[Code = 8]
Medical Plaza - 3 bedroom[Code = 9]
Medical Plaza - townhouse[Code = 10]
Fort Douglas - Connor Rd. townhouse[Code = 11]
Fort Douglas - Connor Rd. house[Code = 12]
Fort Douglas - Stilwell Field house[Code = 13]
<i>Required answers: 1 Allowed answers: 1</i>
Display if Q4='University Student Apartments (USA)'

Q8 Do you have a meal plan?
Yes[Code = 1]
No[Code = 2]
<i>Required answers: 1 Allowed answers: 1</i>
Display if Q3='On campus'

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Q9 Do you share your apartment with a roommate or roommates?
Yes[Code = 1]
No[Code = 2]
<i>Required answers: 1 Allowed answers: 1</i>
Display if Q7='Medical Plaza - 1 bedroom' OR Q7='Medical Plaza - 2 bedroom (1-6 floors)' OR Q7='Medical Plaza - 2 bedroom (7-12 floors)'

Q10 Please estimate how much you spend MONTHLY on food expenses not included in your meal plan: (Please use

numeric values only; e.g., \$1,000 = 1000)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Display if Q8='Yes'

Q11 Which meal plan do you have?

Unlimited with flex spending[Code = 1]

Plan 19 with transfer meals[Code = 2]

Plan 15 with flex spending[Code = 3]

Plan 12 with transfer meals[Code = 4]

Plan 10 with flex spending[Code = 5]

Plan 5 with transfer meals[Code = 6]

150 Block[Code = 7]

Required answers: 1 Allowed answers: 1

Display if Q8='Yes'

Q12 On average, how much do you spend on required textbooks per semester? (Please use numeric values only; e.g., \$1,000 = 1000)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Q13 On average, how much do you spend on course-related supplies per semester? (Please use numeric values only; e.g., \$1,000 = 1000)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Q14 If you had to purchase a computer for educational purposes, how much did you spend? (Please use numeric values only; e.g., \$1,000 = 1000)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Q15 Please provide your **MONTHLY** expenses for the following: (Please use numeric values only; e.g., \$1,000 = 1000)

Monthly rent/Mortgage payment: (If you share a house or apartment, please list only **your** share of the expenses.)[Code = 1] [Textbox - Numeric]

Monthly utilities: (If you share a house or apartment, please list only **your** share of the expenses.) [Code = 1] [Textbox - Numeric]

Monthly phone charges: (If you share, please list only **your** share of the expenses.) [Code = 1] [Textbox - Numeric]

Monthly health insurance/medical expenses: (If you share, please list only **your** share of the expenses.) [Code = 1] [Textbox - Numeric]

What are your monthly transportation costs to and from campus, including monthly parking costs?[Code = 1] [Textbox - Numeric]

Other monthly expenses on personal items, recreation, etc.: (Please list only your share of the expenses.)[Code = 8] [Textbox - Numeric]

Required answers: 1 Allowed answers: 6

Display if Q3='Off campus'

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Q16 Monthly rent expenses: (Please list only **your** share of the expenses.) (Please use numeric values only; e.g., \$695 = 695)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Display if Q9='Yes'

Q17 Please provide your MONTHLY expenses for the following: (Please use numeric values only; e.g., \$1,000 = 1000)

Monthly phone charges: (If you share, please list only your share of the expenses.) [Code = 1] [Textbox - Numeric]

Monthly health insurance/medical expenses: (If you share, please list only your share of the expenses.) [Code = 2] [Textbox - Numeric]

What are your monthly transportation costs to and from campus, including monthly parking costs? [Code = 3] [Textbox - Numeric]

Other monthly expenses on personal items, recreation, etc.: (Please list only your share of the expenses.) [Code = 4] [Textbox - Numeric]

Required answers: 1 Allowed answers: 4

Display if Q3='On campus'

Q18 Monthly food expenses: (If you share a house or apartment, please list only **your** share of the expenses.) (Please use numeric values only; e.g., \$1,000 = 1000)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Display if Q8='No' OR Q3='Off campus'

Q19 What is the average cost for one trip home (to your permanent residence and/or to see your family)? Please use numeric values only; e.g., \$1,000 = 1000

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Display if Q1='Non-resident'

Q20 Please provide any other information that would be helpful in calculating cost of attendance:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q21 What type of degree are you seeking?

Undergraduate [Code = 1]

Graduate/Doctoral [Code = 2]

Law [Code = 3]

Medicine [Code = 4]

Dental [Code = 5]

Required answers: 1 Allowed answers: 1

Q22 Have you applied for and/or received Financial Aid or Scholarships from the University of Utah?

Yes, I have applied for and received aid [Code = 1]

Yes, I have applied but did not receive aid [Code = 2]

No, I have not applied for Financial Aid or Scholarships [Code = 3]

Required answers: 1 Allowed answers: 1

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Q23 What is the most recent semester you have received Financial Aid or Scholarship(s) from the University of Utah?

Fall 2013 [Code = 1]

Summer 2013[Code = 2]

Spring 2013[Code = 3]

Fall 2012[Code = 4]

Prior to Fall 2012[Code = 5]

Required answers: 1

Allowed answers: 1

Display if Q22='Yes, I have applied for and received aid'

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Display if Q23='Fall 2013 '

Q24 What type of financial aid are you receiving? (Check all that apply)

Grants [Code = 1]

Work Study [Code = 2]

Perkins Loan [Code = 3]

Scholarship [Code = 4]

Institutional Loans (e.g., Nursing Student Loan, Bill Rishel, HPSL) [Code = 5]

Federal Stafford Subsidized Loan [Code = 6]

Federal Stafford Unsubsidized Loan [Code = 7]

Alternative Loans [Code = 8]

Federal PLUS Loan[Code = 9]

Required answers: 1

Allowed answers: 9

Q25 Please indicate the manner in which you have made contact with the Financial Aid and Scholarships Office: (Check all that apply)

E-mail[Code = 1]

Telephone[Code = 2]

Scheduled Appointment with Counselor[Code = 3]

Walk-in Appointment[Code = 4]

Window visit[Code = 5]

Required answers: 1

Allowed answers: 5

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Q26 During which time period did you have email contact with the Financial Aid and Scholarships Office?

August 1 - 9[Code = 1]

August 12 - 23[Code = 2]

August 26 - September 6[Code = 3]

September 9 - September 30[Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 1

Allowed answers: 1

Display if Q25='E-mail'

Q27 How quickly did you receive a response to your email inquiry?

Within 24 hours [Code = 1]

Within 2 days [Code = 2]

Within 3 days [Code = 3]

Within 4 days [Code = 4]

Within 5 days [Code = 5]

Over 1 week [Code = 6]

Required answers: 1 Allowed answers: 1

Display if Q25='E-mail'

Q28 How satisfied were you with the information provided to you by email?

Very satisfied [Code = 4] [Numeric Value = 4]

Satisfied [Code = 3] [Numeric Value = 3]

Dissatisfied [Code = 2] [Numeric Value = 2]

Very dissatisfied [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Display if Q25='E-mail'

Q29 During which time period did you have telephone contact with the Financial Aid and Scholarships Office?

August 1 - 9 [Code = 1]

August 12 - 23 [Code = 2]

August 26 - September 6 [Code = 3]

September 9 - September 30 [Code = 4]

Other (please specify) [Code = 5] [Textbox]

Required answers: 1 Allowed answers: 1

Display if Q25=' Telephone'

Q30 How satisfied were you with your experience telephoning the Financial Aid and Scholarships Office?

Very satisfied [Code = 4] [Numeric Value = 4]

Satisfied [Code = 3] [Numeric Value = 3]

Dissatisfied [Code = 2] [Numeric Value = 2]

Very dissatisfied [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Display if Q25=' Telephone'

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Q31 What were the reasons you were dissatisfied with your telephone contact with the Financial Aid and Scholarships Office?

Put on hold for a long time [Code = 1]

Busy signal [Code = 2]

Referred to the wrong person [Code = 3]

Other (please specify) [Code = 4] [Textbox]

Required answers: 1 Allowed answers: 1

Display if (Q30=' Dissatisfied ' OR Q30=' Very dissatisfied') AND Q25=' Telephone'

Please rate the person(s) you spoke to on the telephone:

Q32 Courteous

Very [Code = 3] [Numeric Value = 3]

Somewhat [Code = 2] [Numeric Value = 2]

Not at all [Code = 1] [Numeric Value = 1]

No opinion [Code = 0] [Numeric Value = 0]

Required answers: 1 Allowed answers: 1

Q33 Knowledgeable

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q34 Helpful

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Display if Q25=' Telephone'

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Q35 During which time period did you last visit the Financial Aid and Scholarships Office in person?

August 1 - 9 [Code = 1]

August 12 - 23 [Code = 2]

August 26 - September 6 [Code = 3]

September 9 - September 30 [Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 1 Allowed answers: 1

Display if Q25=' Scheduled Appointment with Counselor'

Q36 What was the reason for your visit to the Financial Aid and Scholarships Office? (Check all that apply)

For a scheduled appointment [Code = 1]

To submit documents/forms [Code = 2]

To obtain documents/forms [Code = 3]

To ask a specific question about financial aid [Code = 4]

To check on your file [Code = 5]

Other (please specify)[Code = 6] [Textbox]

Required answers: 1 Allowed answers: 6

Display if Q25=' Scheduled Appointment with Counselor'

Q37 How satisfied were you with your visit?

Very satisfied [Code = 4] [Numeric Value = 4]

Satisfied [Code = 3] [Numeric Value = 3]

Dissatisfied [Code = 2] [Numeric Value = 2]

Very dissatisfied[Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Display if Q25=' Scheduled Appointment with Counselor'

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Please rate the person(s) you spoke to within the Financial Aid and Scholarships Office:

Q38 Courteous

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q39 Knowledgeable

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q40 Helpful

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Display if Q25=' Walk-in Appointment'

Please rate the person(s) you spoke to at the window:

Q41 Courteous

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q42 Knowledgeable

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q43 Helpful

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Display if Q25=' Window visit'

Please rate your Financial Aid Counselor:

Q44 Courteous

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q45 Knowledgeable

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q46 Helpful

Very[Code = 3] [Numeric Value = 3]

Somewhat[Code = 2] [Numeric Value = 2]

Not at all[Code = 1] [Numeric Value = 1]

No opinion[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Display if Q25=' Scheduled Appointment with Counselor'

Q47 What are the reasons you have not applied for Financial Aid? (Check all that apply)

The process is too complicated[Code = 1]

Did not know how to apply[Code = 2]

Did not believe I would be eligible for Financial Aid[Code = 3]

Do not want loans[Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 1 Allowed answers: 5

Display if Q22='No, I have not applied for Financial Aid or Scholarships '

Q48 Please provide any other information that would be helpful in improving our customer service:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q22='Yes, I have applied for and received aid'

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