

## CCAMPIS Focus Group Questions (DRAFT)

### Recruitment:

1. How did you hear about the CCAMPIS program?
2. Were you able to access information about the program easily?
3. Were your questions answered in a timely and satisfactory manner?
4. Were there multiple ways to access and receive information (phone, e-mail, letter, appointment)?

### Application Process:

1. Were the program application instructions easy to understand and fill out?
2. Were the financial reporting requirements understandable and handled in a professional manner?
3. Did you receive clarification and information to your questions in a timely manner?
4. Once your application materials were submitted, Did you receive program acceptance policies in a timely manner?
5. Was your program contract and payment schedule easy to understand and comply with?

### Impact of child care subsidy:

1. What effect has access to subsidized campus childcare had on your academic progress?
  - # of credit hours
  - Hours of employment
  - Books and equipment
  - Studying and related course work
  - Productivity in class
  - GPA
  - Student activities
  - Family activities
  - Reduction in stress

### Quality of Care:

1. Do you feel welcome at your child's center?
2. Does your child look forward to attending the ASUU center?
3. Is the center facility a safe and healthy environment for your child to receive care in?
4. Does the center curriculum support your child's developmental needs (social, emotional, physical, intellectual)?
5. Are there enough toys and learning materials for all of the children to comfortably play with?
6. Are comfortable with the nutritional content of your child's snacks?
7. Does the center do a good job of communicating important program information and events?

2.

8. What is the most convenient way for you to access information from the center?
9. Have you ever had a problem at the center? Was it resolved in satisfactory way?
10. In general how satisfied are you with your child's care?
11. What would you considered to be the strengths of this program?
12. What would you consider to be areas of the program that could be improved?
  - Administrative
  - Staffing
  - Curriculum
  - Communication
  - Facility