Bennion Center Service-Learning Focus Group February 27, 2009

- 1) How do you feel about the quality of your service-learning classes? Does it seem to make a difference if it's a requirement of the course versus an optional service-learning section?
- 2) How involved was your faculty in facilitating/managing the service-learning partnerships and reflection activities? How prepared did they seem to be to lead/facilitate reflection discussions (i.e. level of empathy, knowledge of service-learning objectives, ability/willingness to share personal experiences)?
- 3) How strong was the partnership between you service-learning faculty and the community partners and do you feel the community partner's needs were met?
- 4) How explicit were your faculty in teaching civic engagement and responsibility to the community?
- 5) How would you improve service-learning classes?

## **Possible Follow-up Questions:**

- 1) How useful were the Service-Learning Coordinators in facilitating the service-learning partnerships and reflection activities?
- 2) How well did your classes meet the objective of connecting the service experience to the course content?
- 3) How prepared were your community partners to work with the service-learning students to meet the learning objectives of the course?