

StudentVoice Basics Workshop Evaluation (Fall 2010)

Brief description of program:

StudentVoice is the assessment management system utilized by Student Affairs. This workshop, open to any Student Affairs employee, provided an overview of the system, including the process to set up a survey in StudentVoice and key features available when looking at the survey results in StudentVoice.

Who was asked to complete survey:

Student Affairs employees who attended the workshop on either October 8 or October 15, 2010

Response Rate: 77.3% (17 of 22)

Administration Type: StudentVoice e-mail

Summary of Key Findings:

- All respondents felt more comfortable using StudentVoice.
- All respondents reported that they know how to do the following: preview a project, filter data, and view graphs.
- *Not* all respondents reported that they know how to look at the outline view of a project.
- The presenters' communication style had an average of 3.41 on a 4-point scale of usefulness.
- Based on the written comments, several people had never used StudentVoice before and were excited about the possibilities.
- Another theme in the written comments was that the presentation covered a lot of material in a short amount of time, which made it difficult to follow.

Actions Taken:

- Future workshops will be scheduled for 1.5 hours, instead of 1 hour, and will continue to be held in a computer lab.
- Office will consider adding a question to the evaluation about people's previous level of experience, to consider who is attending and how that affects their experience.
- The feedback was shared with the presenters for training purposes.

Which department and/or program goals does this survey align with?

4. Provide a culture of assessment through training opportunities for AER and Student Affairs staff.
 - a. Provide training to Student Affairs staff on assessment, strategic planning, and related topics.
 - d. Provide experiential learning opportunities for undergraduate and graduate AER staff.

Which Student Affairs goals does this program align with?

6. Utilize a coordinated assessment, evaluation and research approach to promote data driven decision-making.
 - f. Provide educational opportunities for staff to develop and refine assessment skills.